Notice

Informing Individuals of Nondiscrimination and Accessibility Requirements

Community Hospital of Staunton complies with applicable Federal civil rights laws, does not discriminate and does not exclude people or treat them differently because of or on the basis of race, color, creed, religion, age, disability, sex, sexual orientation, gender identity and/or expression, genetic information and testing, pregnancy, national origin, citizenship, veteran status military status, unfavorable discharge from military, or other lawfully protected status.

Community Hospital of Staunton provides free aids and services to people with disabilities to communicate effectively with us, such as:

A Language Assistance Program that includes 24/7 Interpreting Services Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English,

Qualified interpreters, Information written in other languages TTY number – 618-635-4254

If you need these services, contact any Community Hospital of Staunton staff member.

If you believe that Community Hospital of Staunton failed to provide the above services, you may contact:

Illinois Dept. of Public Health 1-800-547-0466

If you believe that Community Hospital of Staunton has failed to provide these services or discriminated in another way on the basis of race, color, creed, religion, age, disability, sex, sexual orientation, gender identity and/or expression, genetic information and testing, pregnancy, national origin, citizenship, veteran status military status, unfavorable discharge from military, or other lawfully protected status, you can file a grievance with:

Administration Community Hospital of Staunton 400 N Caldwell Staunton, IL. 62088 Phone: 618-635-2200

Fax: 618-635-4244

www.stauntonhospital.org

You can file a grievance in person or by mail, fax, or email.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html.

Reporting Fraud, Waste and Abuse – Federal Level

Complaints of possible fraud, waste, and abuse can be reported to the Inspector General's Hotline. There are several ways to contact the Hotline:

- Toll-free phone: 1-800-HHS-TIPS (1-800-447-8477), 8:00 am 5:30 pm, Eastern Time, Monday-Friday
- Fax: 1-800-223-8164 (10 pages or less, please)
- Mail: HHS TIPS Hotline TTY: 1-800-377-4950

P.O. Box 23489

Washington, DC 20026

(Note: please do not send any original documents)

You can also access the OIG Hotline guide for filing a complaint by going to the OIG website at http://oig.hhs.gov/fraud/hotline/

Reporting Fraud, Waste and Abuse - Illinois

Office of Inspector General State of Illinois

Healthcare and Family Services 404 North Fifth Street Springfield, Illinois 62702 www.illinois.gov/hfs/oig

1-844-ILFRAUD

1-844-453-7283